

Communication & Collaboration

Goal: To ensure a high level of communication and collaboration across our system to maximize business processes, overall productivity and workflow for all students and staff at RCCDSB. We will strive to provide all students and stakeholders with easy access to our digital tools and platforms, all relevant and necessary information as well as timely access to IT & Learning & Technologies support.

System:

- Review and revamp our communication strategy (i.e. students, staff, stakeholders, general public, etc.) to streamline access to information and overall workflow.
- Revamp and modernize our RCCDSB website to include access to up-to-date information, relevant news and highlights, programming, school communities, and policies and procedures to improve transparency and overall communication.
- Formulate an action plan to enhance our overall communication strategy to ensure all employees are aware of cybersecurity threats and digital best practices.
- Ensure we develop and communicate a highly efficient process where staff, students and families know how to access information and technical support.
- Leverage all digital resources and communication platforms to improve accessibility, workflow and productivity to meet the diverse needs of our students and families.

Staff:

- Improved access to system level information to improve overall productivity.
- Know and understand where to find information (i.e. digital programs and subscriptions, Board forms, policies and procedures, etc.).
- Leverage the digital tools and programs to improve collaboration among colleagues and to share information, ideas, and resources for teaching and learning.
- Know how to access, promote and effectively use digital tools to improve students' competencies in areas of communication and collaboration.

Student:

- Know and understand where to safely access the digital tools and resources available to deepen their learning experience.
- Able to easily seek out the relevant and necessary information being communicated at the classroom, school and Board level.
- Increased awareness of the tools and resources available to enhance their overall communication and collaboration with peers and educators.

Key Deliverables:

- Design and implement a new Board website.
- Design a new Staff Intranet website linked to our new Board website.
- Develop a more accessible and user friendly staff intranet for all online resources, subscriptions, Board forms/policies and procedures and Program Team information and resources.
- Create a communication strategy for promoting our new website, staff intranet, student MyApps page and all important IT information.

